

## Commonwealth of Massachusetts **Executive Office of Health and Human Services**

## New User Request & Account Modification Form for Virtual Gateway Access

## Instructions:

- Save document as YourOrganizationName.MMDDYYYY (ex. EOHHS.101062006)
- Fill in form, one row per user role, Save changes
- Email completed form to: VirtualGatewayHelpDeskFaxes@massmail.state.ma.us

Questions? Call the EOHHS Virtual Gateway Help Desk1-800-421-0938

| (One row per role)   |             |  |                   |                        |                        |                |     | (Check One) |            |
|--|-------------|--|-------------------|------------------------|------------------------|----------------|-----|-------------|------------|
| User's Full Name:  | First, Last | User PIN Last 4 Digits of SSN or MMDD of Birth | Work E-mail Addro | ess                    | Work Phone Number      | Role Requested | Add | Modify      | Deactivate |
|  |             |  |                   |                        |                        |                |     |             |            |
|  |             |  |                   |                        |                        |                |     |             |            |
|  |             |  |                   |                        |                        |                |     |             |            |
|  |             |  |                   |                        |                        |                |     |             |            |
|  |             |  |                   |                        |                        |                |     |             |            |
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|  |             |  |                   |                        |                        |                |     |             |            |
|  |             |  |                   |                        |                        |                |     |             |            |
| HEREBY CERTIFY THAT I AM THE DULY AUTHORIZED ACCESS ADMINISTRATOR FOR MY ORGANIZATION OR AGENCY, AND THAT ALL OF THE INFORMATION I AM<br>PROVIDING TO VIRTUAL GATEWAY OPERATIONS IS ACCURATE AND COMPLETE. |             |  |                   |                        |                        |                |     |             |            |
| Access Administrator<br>Name   | istrator    |  |                   |                        | Organization Full Name |                |     |             |            |
| Access Administrator<br>Email Address  |             |  |                   | Organization ID Number |                        |                |     |             |            |
| Date   |             |  |                   |                        |                        |                |     |             |            |